IN-OFFICE QUALITY. AT-HOME PRIVACY AND CONVENIENCE.

Behavioral/mental health virtual care offers both.

With behavioral/mental health virtual care, you get the care and attention you'd expect from an in-office visit, wherever and whenever is most convenient for you. Here's how it works.

› Talk privately with a licensed counselor or psychiatrist via video or phone.*
› Have a prescription sent directly to your local pharmacy, if appropriate.

You can also receive care through Cigna’s network of behavioral health providers.

Cigna Behavioral Health provides access to virtual counseling through its own network of providers.

To find a Cigna Behavioral Health network provider:

› Visit myCigna.com, go to “Find Care & Costs” and enter “Virtual counselor” under Doctor by Type.
› Or, call the number on your Cigna ID card.

Get treated for conditions, such as:

› Addictions
› Bipolar disorders
› Child/adolescent issues
› Depression
› Eating disorders
› Grief/loss
› Life changes
› Men’s issues
› Panic disorders
› Parenting issues
› Postpartum depression
› Relationship/marriage issues
› Stress
› Trauma/PTSD
› Women’s issues

To schedule an appointment online, go to myCigna.com. Or, call MDLIVE directly at 888.726.3171.

MDLIVE for Cigna®

Offered by Cigna Health and Life Insurance Company or its affiliates.

* Cigna provides access to virtual care through national telehealth providers as part of your plan. Providers are solely responsible for any treatment provided to their patients. Video chat may not be available in all areas or with all providers. This service is separate from your health plan’s network and may not be available in all areas or under all plan types. A Primary Care Provider referral is not required for this service.

In general, to be covered by your plan, services must be medically necessary and used for the diagnosis or treatment of a covered condition. Not all prescription drugs are covered. Product availability may vary by location and plan type and is subject to change. All group health insurance policies and health benefit plans contain exclusions and limitations. See your plan materials for costs and details of coverage, including other telehealth/telemedicine benefits that may be available under your specific health plan.


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