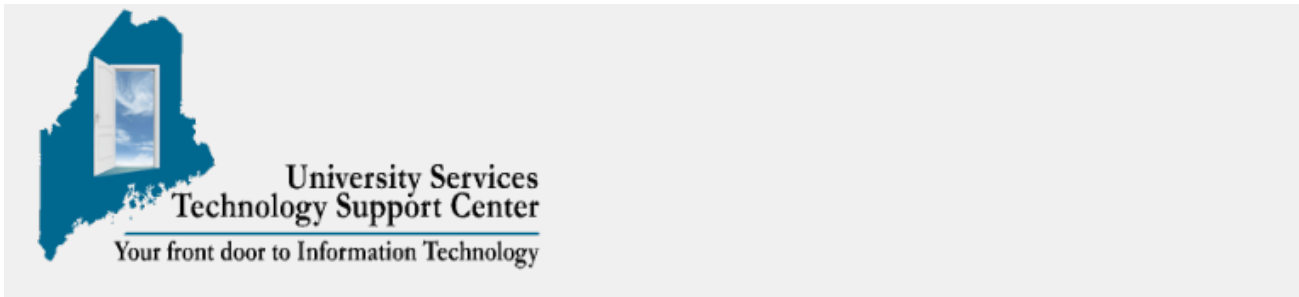


Technology Support Home

You Name It We Can Help We Are *Your* Helpdesk



Featured Help Links

[Microsoft Office Home Use Program](#)

[IT Service Catalog](#)

▾ Device Registration Help

- [Set up your web enabled device in your Dorm room](#)
- [Need Help Finding your device's MAC address?](#)

▾ UMS Userid Account Management

- [Account Management Page](#)
 - [Activate your account](#)
 - [Change your password](#)
 - [Recover a lost password](#)

▾ IT Training Resources

- [Check out our Training site!!](#)
- [University College Tutorials](#)

▾ UMS Application Status

- [Dashboard Status](#)

Contact Us

Telephone: 800.696.4357

Portal: [Self Help Trouble Ticket Entry](#)

Email: help@maine.edu

Phone Support Hours

Monday - Thursday 7am - 9pm

Friday 7am - 7pm

Saturday 10am - 7pm

Sunday 10am - 9pm

Support Services also set holiday and break hours
and may close offices during inclement weather.

Walk-In Support Hours

∨ **UMA Katz Library, Augusta**

Monday – Friday: 8AM – 5PM

∨ **UMA Nottage Library, Bangor**

Monday – Friday: 8AM – 4:30PM

∨ **UMF Mantor Library, 3rd Floor, Farmington**

Monday – Thursday: 8AM – 7PM

Friday: 8AM – 4:30PM

Sunday: 3PM – 9PM

∨ **UMFK Acadian Archives Building, IT Office, 2nd Floor, Fort Kent**

Monday – Friday: 7AM – 5PM

∨ **UMFK Blake Library, Fort Kent**

Monday - Friday: 8AM - 4:30PM

∨ **UMM Torrey Hall, 1st Floor, Room 108, Machias**

Monday – Friday: 8AM – 5PM

∨ **UM Shibles Hall, Room 17, Orono**

Monday – Friday: 7:30AM – 6PM

∨ **UMPI Center for Innovative Learning, Main Floor, Presque Isle**

Monday – Thursday: 8AM – 10PM

Friday: 8AM – 4:30PM

Sunday: 2PM – 10PM

∨ **USM Glickman Library, 3rd Floor, Portland**

Monday – Thursday: 8AM – 10PM

Friday: 8AM – 8PM

Saturday: 10AM – 8PM

Sunday: 10AM – 10PM

∨ **USM Lewiston-Auburn College, Lewiston**

Monday - Friday: 8AM – 4:30PM

∨ **USM ResNet, 2 Upton Hall, Gorham**

Monday - Friday: 8AM – 4:30PM