

Technology Support Home

You Name It We Can Help We Are *Your*Helpdesk



**University Services
Technology Support Center**
Your front door to Information Technology

Featured Help Links

[Microsoft Office Home Use Program](#)

[IT Service Catalog](#)

- [Set up your web enabled device in your Dorm room](#)
- [Need Help Finding your device's MAC address?](#)

- [Account Management Page](#)
 - [Activate your account](#)
 - [Change your password](#)
 - [Recover a lost password](#)

- [Check out our Training site!!](#)
- [University College Tutorials](#)

- [Dashboard Status](#)

Contact Us

Telephone: 800.696.4357

Portal: [Self Help Trouble Ticket Entry](#)

Email: help@maine.edu

Phone Support Hours

Monday - Thursday 7am - 9pm

Friday 7am - 7pm

Saturday 10am - 7pm

Sunday 10am - 9pm



Support Services also set holiday and break hours and may close offices during inclement weather.

Walk-In Support Hours

Monday – Friday: 8AM – 5PM

Monday – Friday: 8AM – 4:30PM

Monday – Thursday: 8AM – 7PM

Friday: 8AM – 4:30PM

Sunday: 3PM – 9PM

Monday – Friday: 7AM – 5PM

Monday - Friday: 8AM - 4:30PM

Monday – Friday: 8AM – 5PM

Monday – Friday: 7:30AM – 6PM

Monday – Thursday: 8AM – 10PM

Friday: 8AM – 4:30PM

Sunday: 2PM – 10PM

Monday – Thursday: 8AM – 10PM

Friday: 8AM – 8PM

Saturday: 10AM – 8PM

Sunday: 10AM – 10PM

Monday - Friday: 8AM – 4:30PM

Monday - Friday: 8AM – 4:30PM