

Password Recover/Reset - UMS ID

This document steps you through how to reset a lost or forgotten password.

Step-by-step guide

1. You can reset your password by visiting the [UMS User Account Management](#) page
2. Select the "Recover a lost password" link.
 - a. You will be asked to supply your student id number and your username.
 - b. Your Student id number is Seven digits in length and typically begins with a Zero
 - c. You can find your student identification number on Transcripts, Student bills, Campus bookstore receipts, and other documents from the University.
3. Then you will need to answer 2 forgotten password questions.
 - a. Note: the answers are case sensitive
4. Once you have reset your password it may take up to an hour before you are able to log in.



Remember once your password is changed it may take up to an hour before you are able to log in again with the UMS ID for some systems.

Related articles

- [Account Activation - UMS ID](#)
- [Log In Instructions for the UHCS Student Health Record \(USM\)](#)
- [Logging Into The Student Health Record \(USM\)](#)
- [Password Change - UMS ID](#)
- [Password Recover/Reset - UMS ID](#)