I should be receiving a refund but the Student Center does not show a positive balance.

The “What I Owe” page in the new Student Center provides students with information on balances due. If you are expecting a refund, the classic Student Center will provide that information. From the new Student Center, click on “Back to MaineStreet” in the left hand navigation.

This will bring you back to your Student Homepage. On your Student Homepage select the tile “Classic Student Center”.

The account summary section in the middle of the page will provide you with any information regarding a positive balance on your account.